



# Managing International Projects

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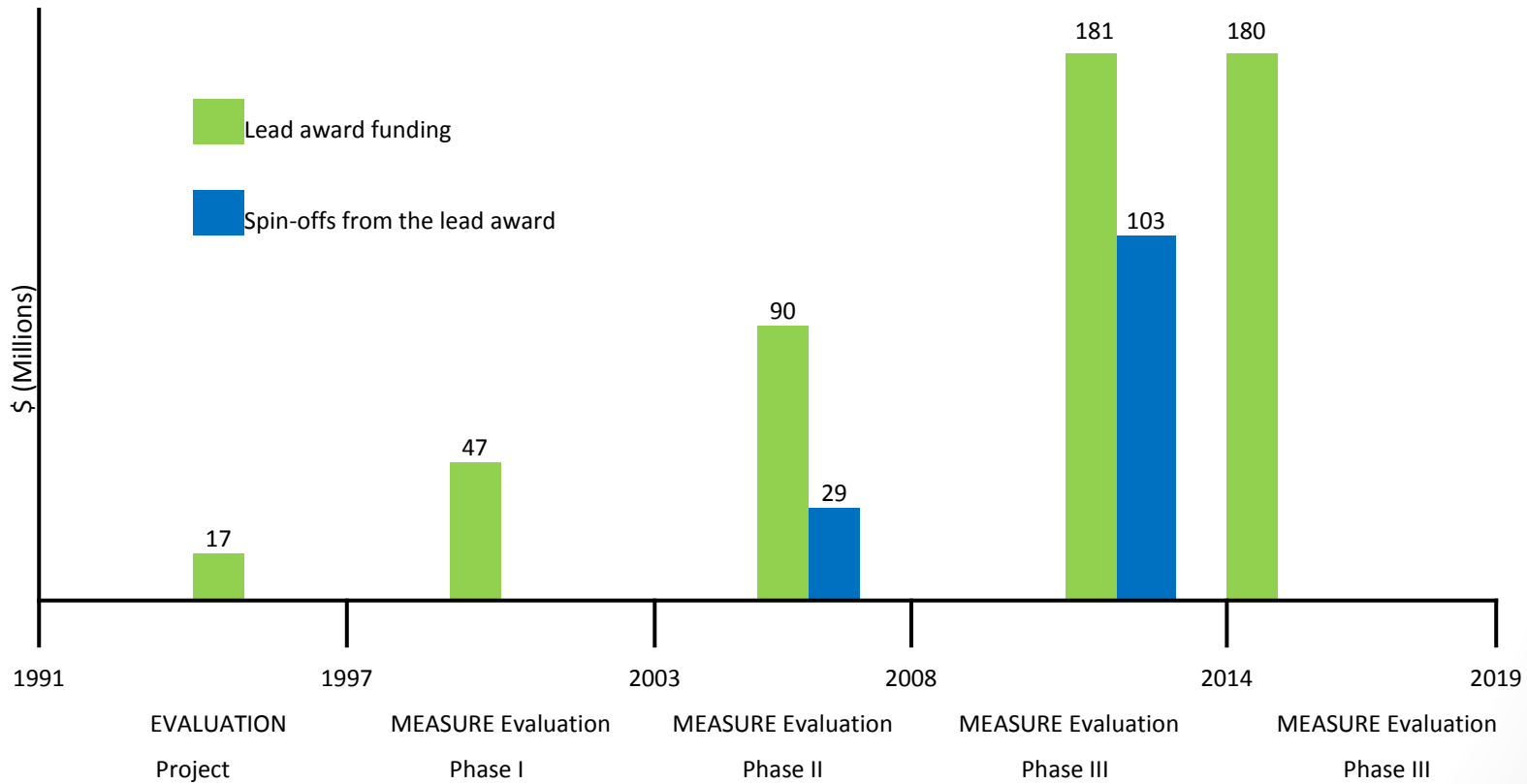
CPC MEASURE Evaluation



# MEASURE Evaluation

- Global Health Award
- Cooperative Agreement - Assistance Funded by USAID
- Largest UNC active award
- Operates in over 35 countries simultaneously
- Offices in Burundi, Guyana, Tanzania, Bangladesh, Cote d'Ivoire, South Africa, Kenya, Nigeria

# MEASURE Evaluation





# Obstacles



# What Time Is It?

South Africa \_\_\_\_\_

Bangladesh \_\_\_\_\_

Guyana \_\_\_\_\_

Kenya \_\_\_\_\_

Tanzania \_\_\_\_\_

Switzerland \_\_\_\_\_

Mexico \_\_\_\_\_



# What Time Is It?

USA	1:30PM
South Africa	7:30PM
Bangladesh	11:30PM
Guyana	1:30PM
Kenya	8:30PM
Tanzania	8:30PM
Switzerland	7:30PM
Mexico	12:30PM



# Mystery of Currency

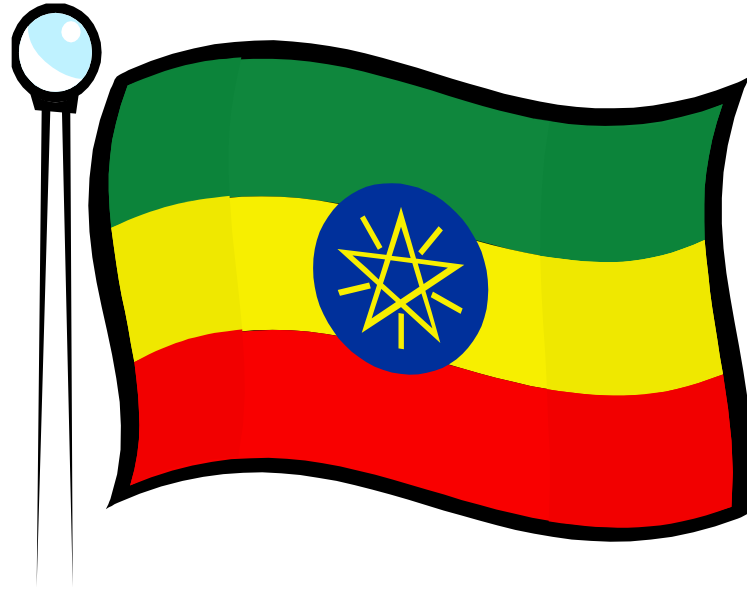


- Currency Exchange & Receipts
- Fluctuations

What is the only country that  
doesn't use the standard  
calendar?



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doesn't use the standard calendar?



Ethiopia

Today is July 13, 2006



# Language/Cultural Differences



- Due Diligence Before Hiring
- Write Expectations
- Talk Money
- Learn About These!!!



# Capacity Building

- What Is It?
  - Builds strengths/abilities of organizations
  - The potential organization
  - Addresses sustainability
  - Includes MUTUAL exchange of knowledge, tools, ideas for both parties
- Determine Needs
  - Starts at Initial Contact
  - Risk Assessment – Interviews, Requests for Information, Dialogue
  - Address Gaps



# Subaward Capacity Building

- Included
  - Establish systems, policies, procedures
  - Address Audit and Compliance Issues
  - Strengthen administrative and management capacity
  - Exchange Information
  - Build on achievements, lessons learned, best practices
- Outcomes
  - Strengthened Relationships
  - Has a Cost (financial and time) – Plan for it, Pay for it
  - Strengthen Capacity for Both
  - Build the Competition



**GEMNet-Health Meeting**

# Sub-recipient Monitoring

1. Technical Oversight – activities, results, deliverables, quality assurance, data
2. Financial Oversight – financial report, advances, cost allowability
3. Compliance Oversight – funding agency regulations, subaward terms and conditions, prior approvals

# Things You Can Do...

1. Training – Faculty and Staff
2. Write it Out
  1. Scope
  2. Deadlines
  3. Communication Expectation
  4. Financial Reporting
  5. What does end product look like?
3. Review Report
  1. Technical Reports
  2. Financial Report
  3. Compare the Two
4. Tiered Approval Authority





# Hiring Abroad



## Challenges to Prepare For

- Expat Benefits
- Holiday Differences
- Health Insurance
- Retirement
- Equipment/Office Space
- Work Permits/Visas

# Consultant Agreements



## Things to Include

- Scope of Work
- Expected Deliverables
- Timeline
- Daily Rate/# of Days for Deliverable
- Travel Time Daily Rate
- Allowable Expenditure Reimbursements



# International Travel

- Cheat Sheet for Travelers
  - Allowable Expenses
  - Documentation Required for Reimbursement
  - Per Diems
  - Responsibility of Traveler vs. Support Staff
- Global Registration Form
- Connect with Previous Travelers to Destination
- Evacuation Insurance

# Communication

- Prepare for Delays
- Most Used Technology
  - Skype
  - FaceTime
  - Webinars
    - Adobe Connect



# Stay Current



# Each Country is Different



