Data Use Agreement Guidance

Introduction

Data Use Agreements (DUAs) are contractual documents used for the transfer of non-public data that is subject to some restriction on its use. DUAs serve to outline the terms and conditions of the transfer. Specifically, DUAs address important issues such as limitations on use of the data, obligations to safeguard the data, liability for harm arising from the use of the data, publication, and privacy rights that are associated with transfers of confidential or protected data. The understanding established by a DUA can help avoid later issues by clearly setting forth the expectations of the parties (provider and recipient). Having a signed DUA in place may be a required precondition to transfers of certain data, or it may simply be a good idea. Determining whether a DUA is required is necessarily context dependent. When a DUA is required, it must be study specific – i.e. data cannot be transferred pursuant to “master” or blanket sharing agreements. DUAs must be signed by a University of North Carolina at Chapel Hill (UNC) official who has the appropriate delegated signature authority from the Chancellor.

The purpose of this guidance is to assist its users in assessing whether a proposed outgoing transfer of data that is in the possession of UNC and/or a UNC investigator (developed in his or her work for UNC) to a third party (i) is permissible; and (ii) if so, whether a DUA is necessary or recommended to effect the transfer. This guidance contemplates the outgoing transfer of data to third parties who have a bona fide research use or practical application for the data (e.g. collaborating research institutions, academicians, public policy makers, community service providers, etc.). Note: this guidance does not address incoming data to be accepted by UNC, or a UNC investigator, from a third party, nor does it address providing data to a web hosting service, which comes with a different set of considerations. Rather, this guidance contemplates the outgoing transfer of data to third parties who have a bona fide research use or practical application for the data (e.g. collaborating research institutions, academicians, public policy makers, community service providers, etc.). Where incoming transfer of data is proposed, the data provider will determine whether a DUA is necessary.

Is the Proposed Data Sharing Permitted? (See Exhibit A for Flow Chart)

1. If the data is derived from human subjects research:
   a. Does the associated informed consent form that subjects signed upon entering the study, or the relevant IRB waiver of consent, permit disclosure for the contemplated DUA purpose?
   b. Has the IRB reviewed and approved the data sharing proposal underlying the potential DUA?

2. If the data was collected pursuant to a sponsored research project, has the sponsor placed restrictions on the subsequent transfer of the data?

3. If the data was initially received from, or derived from data received from a third party pursuant to a contract, does that contract place restrictions on the subsequent transfer of the data?

When is a DUA Necessary? (See Exhibit B for Flow Chart)

1. Is the data to be transferred derived from human subjects research?
a. No? \(\rightarrow\) If the data does not involve human subjects (e.g. animal research; bench research), privacy concerns may no longer drive the need for a DUA, but the data may still be subject to contractual restrictions (see #4 & 5 below) or constitute proprietary data (see #6 below).

b. Yes? \(\rightarrow\) Proceed to #2.

2. Is the data HIPAA-protected (i.e. clinical data belonging to a Covered Entity, such as data generated from the Carolina Data Warehouse)?

a. No – if it is completely de-identified within the meaning of HIPAA, and is not disclosed with a code or other means to re-identify the data. Proceed to #3. Note: in order to qualify as completely de-identified, there must be no actual knowledge that the information to be shared could be used alone or in combination with other information to identify an individual, and the data must be stripped of the following elements:

- Names
- Geographic subdivisions smaller than a State, including street address, city, county, precinct, zip code, and their equivalent geocodes
- All elements of dates (except year) for dates directly related to an individual, including birth date, admission date, discharge date, date of death, etc.
- Telephone numbers
- Fax numbers
- Email addresses
- Social security numbers
- Medical record numbers
- Health plan beneficiary numbers
- Account numbers
- Certificate/license numbers
- Vehicle identifiers and serial numbers
- Device identifiers and serial numbers
- Web URLs
- IP addresses
- Biometric identifiers, including finger and voice prints
- Photographic images
- Any other unique identifying number, characteristic or code

b. Yes – if the data contains identifiers (see above) or constitutes a Limited Data Set (LDS) within the meaning of HIPAA. If so, a data use agreement is required. Note: an LDS is Protected Health Information that excludes all of the above identifiers except for dates and geographic information at the zip code, town or city level.

3. Does the data contain: (i) “Personal Identifying Information” (PII) as defined by the North Carolina Identity Theft Protection Act; (ii) “Protected Health Information” (PHI) as defined by the Health Insurance Portability and Accountability Act (HIPAA); (iii) “Education Records” as defined by the Family Educational Rights and Privacy Act (FERPA); (iv) “Customer Record Information” (CRI) as defined by the Gramm Leach Bliley Act; (v) “Card Holder Data” as defined by the Payment Card Industry (PCI) Data Security Standard; (vi) “Confidential Personnel Information” (CPI) as defined by the State Personnel Act; (vii) information deemed confidential in accordance with the North Carolina Public Records Act; (viii) any other information that is protected by UNC policy or federal or state law from unauthorized access; or (ix) any personally identifiable or proprietary data?

a. No \(\rightarrow\) Proceed to #4.
b. Yes? → Then the data contains “Sensitive Information” as defined in the UNC Information Security Policy (http://its.unc.edu/files/2012/03/ccm1_033440.pdf) and a data use agreement is required. Note, with respect to determinations about whether the data to be shared contains any “proprietary data” per # 3(ix) above, UNC’s default position is that the work product of faculty is not proprietary to UNC. So unless the data was collected under a sponsored research agreement that allocates ownership of the data and/or imposes restrictions on use (see # 4 below), UNC is willing to share, and the question of “proprietary” becomes one for the principal investigator (see # 6 below).

4. Was the data collected pursuant to a sponsored research project?
   a. No → Proceed to #5.
   b. Yes → Does the sponsor claim ownership of the data and/or restrict disclosure and use of the data? Check the terms and conditions of the grants, contracts, agreements, etc. governing the sponsored research project. Sponsor may require a data use agreement. Even if not, a data use agreement may be recommended to flow through the limitations and restrictions placed on UNC’s use and disclosure of the data.

5. Are there other contractual restrictions on the contemplated data transfer?
   a. Do rules governing access to publicly available databases apply? (E.g. publicly available federal data repository click-through agreements). No? → Proceed to #5(b).
   b. Was the data initially received from, or derived from data received from a third party pursuant to a contract? Does that contract restrict use or disclosure? No? → Proceed to # 5(c).
   c. Yes to either (a) or (b)? → Data use agreement may be recommended to flow through the limitations and restrictions placed on UNC’s use and disclosure of the data.

6. Even if not required, is a data use agreement a good idea?
   a. Does the principal investigator (PI) consider the data to be “proprietary?” (I.e. internally generated, not publicly available, and containing technical or other types of information that the PI would like to safeguard to protect his/her/UNC’s competitive edge)
   b. Does the PI wish to restrict use of the data, secure publication review and acknowledgement rights, or otherwise direct and control use of the data post-transfer?
   c. Yes to either (a) or (b)? → Data use agreement may be recommended to clarify the expectations, rights and responsibilities of the data recipient.

For more information, please contact an Office of Sponsored Research Contract Liaison by writing to OSR-CL@unc.edu.
Exhibit A: Is the Proposed Data Sharing Permitted?

Data sharing proposal

Is the data from human subjects research?

Yes

Does informed consent or relevant IRB waiver permit disclosure?

Yes

Did IRB approve the proposal?

Yes

Sharing permitted

No

Sharing not permitted

No

Sharing not permitted

Was data collected as part of sponsored research?

Yes

Has sponsor prohibited data transfer?

Yes

Sharing not permitted

No

No

Sharing not permitted

No

Sharing not permitted

No

Is data received pursuant to 3rd party contract?

Yes

Does contract prohibit data transfer?

Yes

Sharing not permitted

No

No

Sharing permitted

No

No

Sharing permitted
Exhibit B: Is a DUA Needed?

1. Is the data from human subjects research?
   - No: Does the data contain?
     - PII
     - PHI
     - Education Records
     - Confidential per NCPRA
     - Info protected by law or policy
     - Personally identifiable or proprietary data
     - Is data from a sponsored research project?
       - No: DUA is not required
       - Yes: DUA may be required
   - Yes: DUA is required

2. Is the data HIPAA protected?
   - Yes: DUA is required
   - No: Other Contractual Restrictions?

3. Do access rules apply?
   - Yes: DUA may be required
   - No: DUA may be recommended

4. Is data from a sponsored research project?
   - Yes: DUA is required
   - No: DUA may be recommended